Referral Guide

Bay State Veterinary Emergency & Specialty Services

Ocean State Veterinary Specialists





Compassionate Care. Advanced Medicine. *Always Here.*

Two Hospitals. One Shared Mission.

Bay State Veterinary Emergency and Specialty Services (BSVESS) and Ocean State Veterinary Specialists (OSVS) are proud to partner in providing exceptional emergency, critical care, and specialty services for pets across Southern New England.

24/7 EMERGENCY & CRITICAL CARE

Specialty Referral Hospitals

BSVESS.COM • OSVS.NET

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Message from Our Teams

Welcome and Introduction

Welcome to the Ocean State Veterinary Specialists (OSVS) and Bay State Veterinary Emergency and Specialty Services (BSVESS) Referral Guide.

This guide is designed to provide important information to help ensure a seamless referral experience for both your team and your clients.

As sister hospitals serving southeastern New England, we are proud to offer advanced veterinary specialty and emergency care in two convenient locations:

- OSVS in East Greenwich, Rhode Island
- BSVESS in Swansea, Massachusetts

We recognize the trust you place in us when referring your patients and are honored to be a part of their care. Our teams are committed to providing exceptional medical care, compassionate client service, and clear communication throughout every patient's visit.

Whether you are coordinating a specialty consultation, referring an emergency case, or seeking clinical guidance, we strive to work collaboratively with referring veterinarians to ensure continuity of care and the best possible outcomes for our shared patients.

Both hospitals offer 24/7 emergency services and access to a wide range of specialty disciplines, supported by experienced clinicians, advanced diagnostic capabilities, and modern medical technology.

We encourage you to reach out with questions, discuss challenging cases, or connect directly with one of our specialists. We value our partnership with the veterinary community and remain committed to serving as an extension of your healthcare team.

Thank you for your continued trust and partnership. We appreciate the opportunity to work alongside you in providing exceptional care to the pets and families we serve together.



ALWAYS OPEN

24/7 emergency and critical services you can rely on.



SPECIALTY CARE

Advanced diagnostics, surgery and specialized treatments.



COLLABORATIVE

Seemless teamwork between our hospitals and your care team.

Welcome to Shareville

Shareville Record Sharing Portal

Shareville is the secure online portal used by Ocean State Veterinary Specialists (OSVS) and Bay State Veterinary Emergency and Specialty Services (BSVESS). It gives referring veterinarians real-time access to patient records, updates, and notifications.

Real-Time Access
View medical records, visit summaries, and treatment updates.

Automatic Notifications
Receive update notifications at patient arrival and discharge.

Secure and Reliable
Patient information is protected, and access is secure.

Stay Connected
Long term access to your patients' OSVS/ BSVESS records

How to Access Shareville

1. Select the login link from a notification email or access the Shareville portal from the "For Vets" page on the **OSVS** or **BSVESS** websites.
2. For your first-time login - Use your preferred hospital email and create a password.
3. We recommend sharing the password with all team members.
4. Logging in provides you immediate access to review and download mutual patient records.

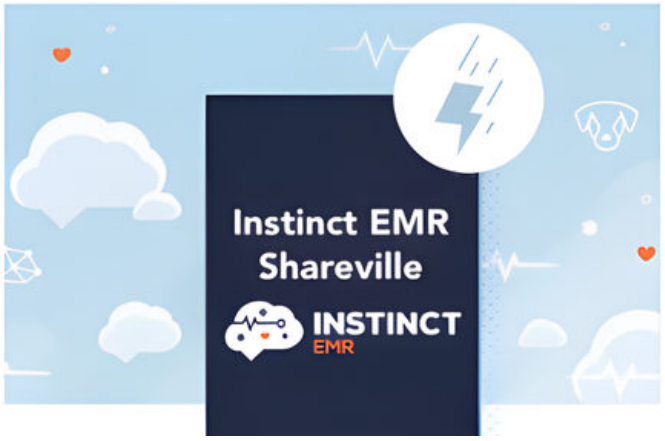
If a portion of a patient's record is not available, then it may still be in progress. Please contact the referral coordinator with any questions.

Shareville Setup Guides

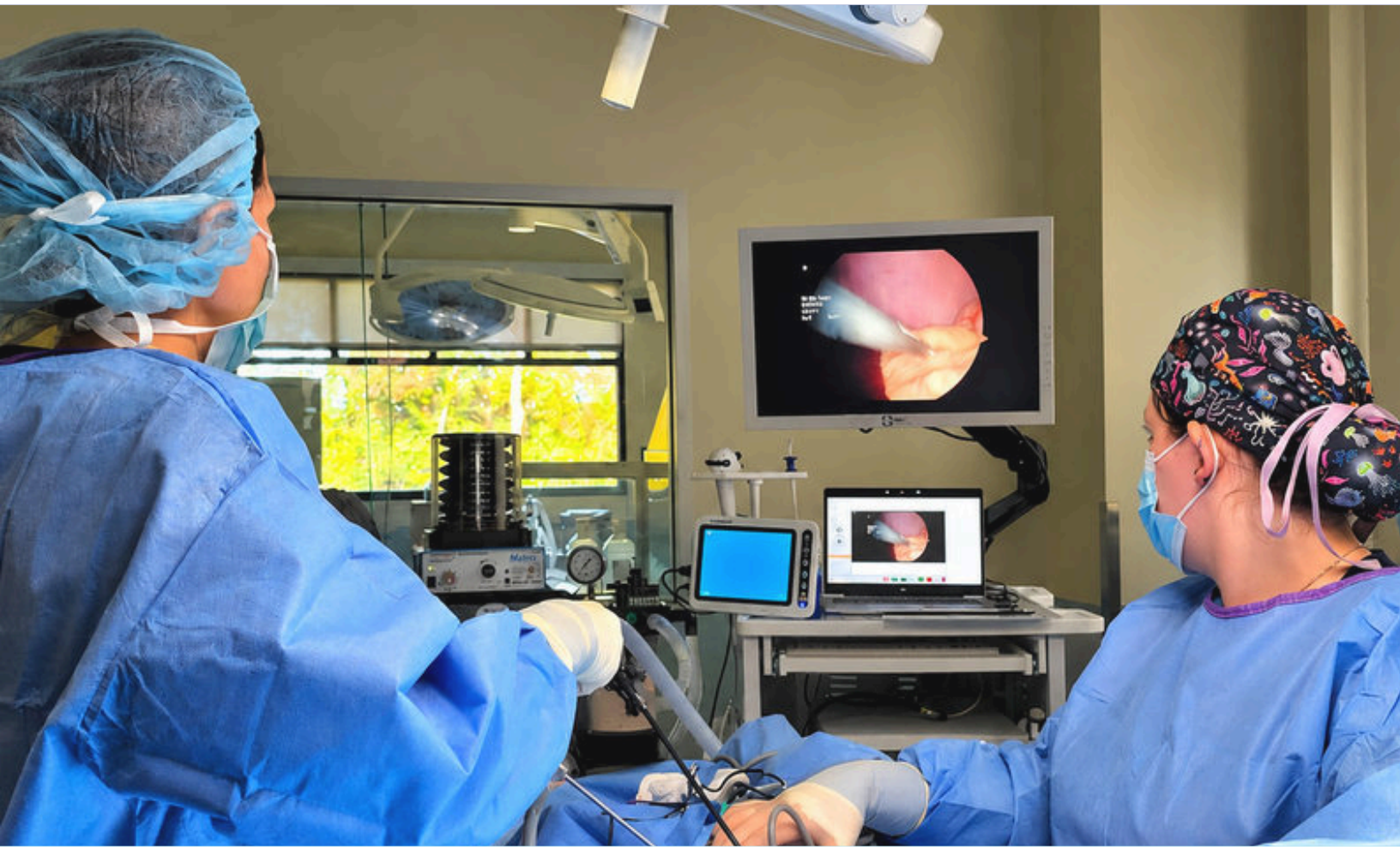
(available on our website):

OSVS:
Shareville Guide for RDVMS OSVS

BSVESS:
Shareville Guide RDVMS BSVESS



24 Hour Emergency Service



Bay State Veterinary Emergency & Specialty Services

508-379-1233

www.bsvess.com

463 Swansea Mall Drive,
Swansea MA 02777

BSVESS Facility

Delivering Excellence with Compassion

Bay State Veterinary Emergency and Specialty Services is a 24-hour emergency and multi-specialty referral hospital designed to deliver advanced veterinary care. Equipped with state-of-the-art technology and board-certified specialists, we offer a wide range of specialty and emergency services, collaborating with veterinarians throughout Southern New England.

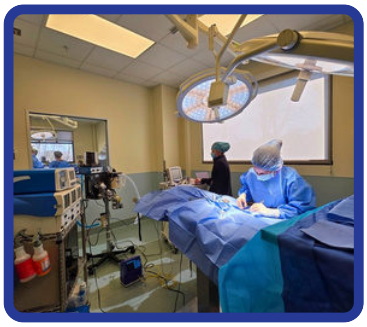




ICU



CT



Surgical Suites



Linear Accelerator

Designed for Advanced Care

24-Hour Intensive Care Unit (ICU)
A fully equipped ICU providing continuous monitoring and critical care for hospitalized patients.

On-Site Laboratory and Diagnostic Imaging
Fast, accurate testing to support timely diagnosis and effective care. Advanced imaging technology to support rapid, accurate diagnosis and treatment planning.

State-of-the-Art Surgical Suites
Designed to support complex soft tissue, orthopedic, and emergency surgical procedures.

Radiation Oncology Center
Featuring a Varian Edge™ linear accelerator for advanced precision radiation therapy.

Dedicated Isolation Wards
Designed for the safe management of patients with infectious diseases while protecting other hospitalized patients.

Referral Tips

How to Refer to BSVESS

Specialty Department Referrals

For all specialty referrals, please complete the BSVESS online referral form available on our website at: www.bsvess.com/online-referral-form. Include complete medical records with your referral or email records directly to baystate@bsvess.com. Once received, our team will review the referral and contact the client directly to schedule the appointment.

- For inquiries related to the surgery department, please contact **surgery@bsvess.com**
- For all other specialties, please reach out to **specialty@bsvess.com**

Emergency and Critical Care Referrals

For urgent cases or emergency transfers, please call **(508) 379-1233** and **press 3** to speak directly with our Emergency Service team prior to transfer. An ER clinician will assist with coordinating the transfer, discussing the case, and facilitating ongoing patient care.
Once the transfer has been discussed with our team, patient records can be submitted to baystate@bsvess.com.

Outpatient Abdominal Ultrasound

Stable patients requiring a scheduled abdominal ultrasound without a specialist consultation may be referred using the online referral form: bsvess.com/online-referral-form/. Within the referral form, you will have the ability to upload pertinent medical records and diagnostic history for your patient.
A specialty liaison will contact the client directly to schedule the appointment. This service includes the ultrasound only and does not include a specialist consultation unless specifically requested. Results will be sent directly to the referring veterinarian for review and discussion with the client.

Outpatient Echocardiograms

Outpatient echocardiograms are performed in collaboration with New England Veterinary Specialists (NEVS) for stable patients. These are scheduled as drop-off appointments. Clients will not receive a report at the time of the appointment. Cardiology reports and recommendations will be emailed directly to the referring veterinarian the same day.

When submitting a referral, please specify whether the patient requires an outpatient abdominal ultrasound or echocardiogram.

For questions regarding referrals, please contact Felicia Rodrigues at (508) 379-1233 ext. 161



Dermatology



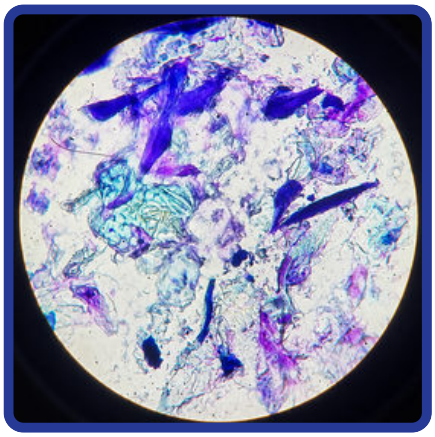
Carolyn Emery
DVM, DACVD

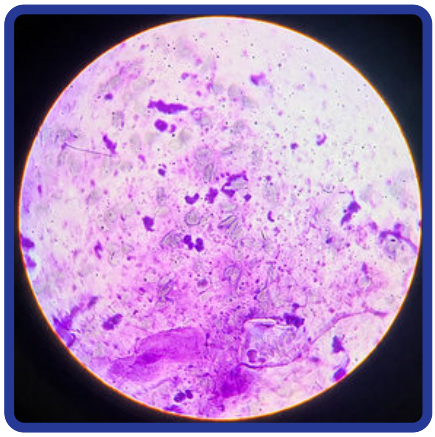
The Dermatology Service at BSVESS is currently available on a limited basis by appointment only, with plans for more availability in the near future. The service is dedicated to assisting patients with challenging skin conditions. Dermatology focuses on diagnosing and treating disorders affecting the skin, ears, hair, and nails, collaborating closely with referring veterinarians to create tailored treatment plans for each patient.

Dermatology services include:

- Immunotherapy (oral and injectable)
- Food allergy work-ups
- Blood environmental allergen testing
- Ear flushing, and myringotomy
- Ear cytology using advanced microscopy
- Fungal and bacterial cultures
- Skin biopsies and cytology
- Cryo-freezing of select skin lesions
- Superficial and deep skin scrapings
- Local mass removals without general anesthesia
- CO_2 laser surgery, Video-otoscopy and Intradermal allergy testing can be arranged with Dr. Emery at Cape Cod Veterinary Specialists







Diagnostic Imaging

The Diagnostic Imaging service at BSVESS provides advanced imaging and expert study interpretation to support accurate diagnosis and case management. Our team works closely with referring veterinarians as well as our emergency and specialty services to deliver timely, high-quality imaging for both outpatient and hospitalized patients.



Leah Griffith
DVM, MS, DACVR

Available Imaging Services

- Abdominal Ultrasound
- Ultrasound-Guided Procedures
- Computed Tomography (CT)
- Echocardiography is available on a limited basis for scheduled appointments and inpatient studies through our partnership with New England Veterinary Specialists (NEVS)



Clinical Applications

- Evaluation of gastrointestinal, hepatic, splenic, renal, and urinary tract disease.
- Investigation of masses, effusions, and organ abnormalities.
- Assessment of thoracic and cardiac conditions.
- Advanced imaging for neurologic, oncologic, and complex surgical cases.
- Precise CT-guided treatment planning for radiation therapy.



All radiographic studies at BSVESS undergo formal interpretation and review by our board-certified radiologists, ensuring a high standard of diagnostic accuracy and consistency. Our imaging team supports both independent outpatient diagnostics and inpatient case management, working in collaboration with our Internal Medicine, Surgery, Oncology, and Emergency services.

Emergency & Critical Care

Criticalists



Ida Kornevi
DVM, MSc, DACVECC



Ivan Moses
BVSc, DACVECC



Alexa Splittstoesser
DVM



Marisa Stone
DVM, DACVECC

Emergency Clinicians



Katie Batcho
DVM



Abigail Bray
DVM



Nicholas Britt
DVM



Sydney Cardoza
DVM



Dance Desrochers
DVM



Jenna Flores
DVM



Gladys Hill
DVM



Jenni Huelsman
DVM



Ann Klocke
VMD



Taylor Lafountain
DVM



Lindsey Miller
DVM



Meredith Nelson
DVM



Shelly Pancoast
DVM



Karolina Preisner
DVM



Aubrey Sapala
DVM



Robert Sander
DVM



Jessica VanLoon
DVM



Shawni Wall
VMD

Emergency & Critical Care

The Emergency and Critical Care department at BSVESS provides 24/7 emergency and critical care services for patients requiring urgent medical attention, advanced monitoring, or intensive hospitalization.

Criticalists

The criticalists at BSVESS are board-certified by the American College of Veterinary Emergency and Critical Care. They support the emergency clinicians, manage the most critical inpatients in the hospital, and work with the internal medicine, surgery, and oncology services to co-manage those patients requiring more intensive oversight.

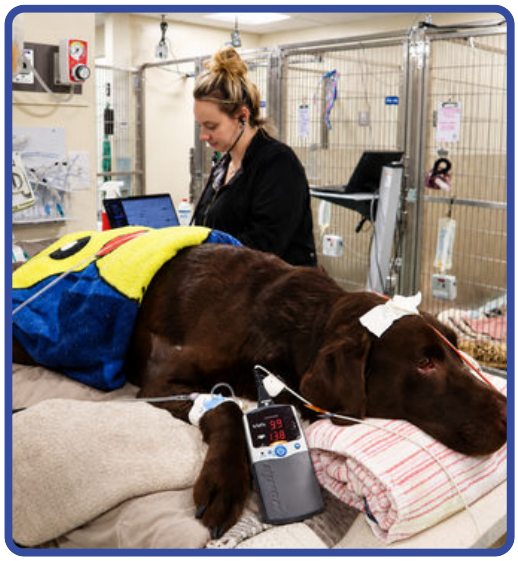


Emergency Clinicians

The emergency clinicians have all completed advanced training programs following their veterinary education. They see a large caseload with a broad range of medical diseases and physical injuries, and are prepared to diagnose and stabilize even the most critically ill or injured patients. They have the support of the critical care specialists when needed, as well as the ability to collaborate with the specialists in all of the hospital departments.

Emergency and Critical Care Nursing

The emergency service and intensive care unit are staffed 24/7 by highly skilled technicians who provide continuous, hands-on monitoring and prompt intervention for the most fragile patients. They are experienced with oxygen therapy (including high-flow technology), advanced fluid therapy, constant rate infusion of medication, and transfusion administration.

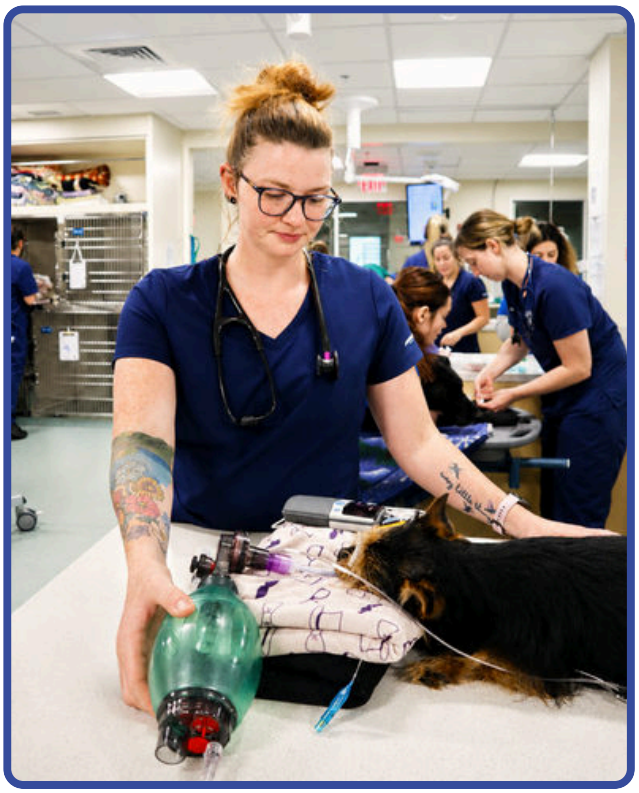


Emergency & Critical Care

Patients requiring intensive support are hospitalized in our Intensive Care Unit (ICU), where they receive continuous monitoring and advanced medical treatment.

Services include:

- 24/7 emergency evaluation and hospitalization
- Advanced diagnostics, including in-house laboratory testing, radiology, and ultrasound
- Continuous patient monitoring, including EKG, blood pressure, and pulse oximetry
- Respiratory support, including oxygen cages, and high-flow oxygen therapy
- In-house blood bank and transfusion medicine
- Advanced fluid therapy, nutritional support, and pain management



Referring an Emergency Patient

When transferring a patient to BSVESS, please send all available medical records, diagnostic results, and treatment information. Whenever possible, please contact the hospital prior to transfer so our team can prepare for the patient's arrival.



We understand that an emergency situation with a pet is stressful for the family, and it is essential that you are informed and able to provide your clients with support while their pet is at BSVESS. Our online portal ensures that you have access to all completed medical notes and diagnostic test results, and we welcome the opportunity to keep you involved in your patient's care.

Internal Medicine



Gary Block
DVM, MS, DACVIM



Lauren Monhait
DVM



Caylie Voudren
DVM, MS, DACVIM



Sara Wilkes
DVM

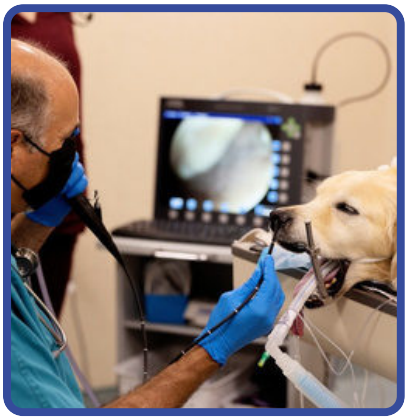
The Internal Medicine service at BSVESS offers thorough evaluations, advanced diagnostics, and medical management of complex, non-surgical conditions. Our team of specialists collaborates closely with referring veterinarians to assist with both acute and chronic cases, emphasizing effective communication and continuity of care.

Common Indications for Referral

- Persistent or unexplained vomiting, diarrhea, weight loss, or anorexia
- Endocrine disorders (diabetes mellitus, adrenal disease, thyroid disease)
- Respiratory disease (chronic cough, asthma, pneumonia, upper airway disease)
- Hematologic, bone marrow and immune-mediated conditions
- Hepatic and biliary disease
- Renal and lower urinary tract disorders
- Cardiac-related concerns requiring medical management
- Neurologic conditions requiring medical workup
- Infectious diseases (bacterial, viral, fungal, tick-borne)







Internal Medicine

Internal Medicine Diagnostics and Procedures

Endoscopy

- Upper GI endoscopy (with biopsy/foreign body retrieval)
- Colonoscopy
- Bronchoscopy
- Rhinoscopy
- Cystoscopy
- Vaginoscopy

Biopsy Techniques

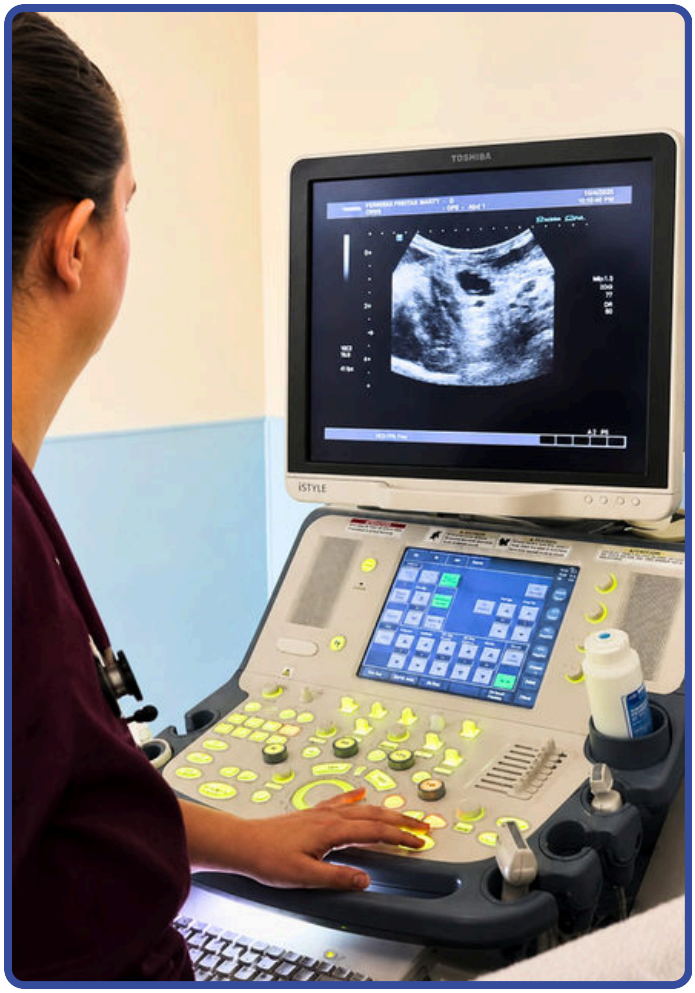
- Ultrasound-guided biopsy
- Laparoscopic biopsy
- Bone marrow sampling

Fluid Analysis

- Cerebrospinal fluid taps
- Joint taps
- Tracheal wash
- Bronchoalveolar lavage

Imaging

- Comprehensive abdominal and thoracic ultrasound
- Computed Tomography (CT)
- Digital radiography



Our Internal Medicine team works closely with our Emergency, Surgery, and Oncology services when coordinated care is needed. This collaborative approach allows us to deliver all of the diagnostics, treatment, and follow-up care the patient needs within one facility. When longterm follow-up is needed, this is planned in partnership with the referring veterinarian, as we are available to provide this to whatever extent is requested.

Medical Oncology



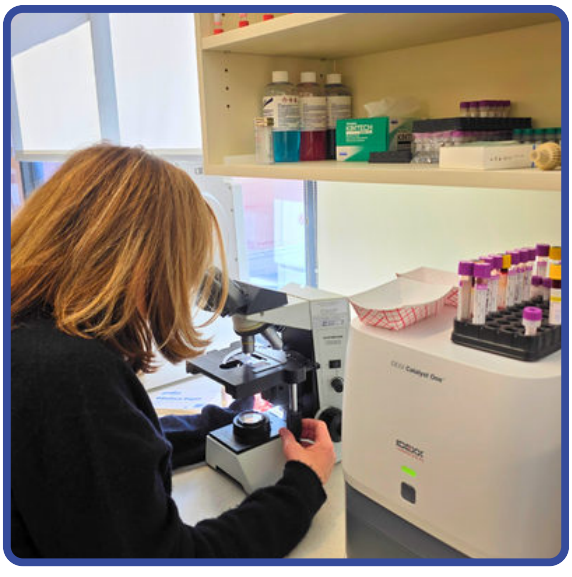
Amy Koterbay
BVMS, MS, DACVIM

Our Medical Oncology service provides comprehensive evaluation, diagnosis, treatment, and long-term management of cancer in dogs and cats. Dr. Amy Koterbay, a board-certified medical oncologist, utilizes advanced diagnostics and evidence-based therapies to develop individualized treatment plans for a wide range of tumor types. Collaboration with the radiation oncologist and the surgery department ensures that coordinated multimodal cancer care is simple for clients and provides the best possible outcome for your patients.

Conditions Commonly Managed

- Lymphoma
- Mast Cell Tumors
- Osteosarcoma
- Hemangiosarcoma
- Soft Tissue Sarcomas
- Soft Tissue Carcinomas
- Melanoma
- Anal Sac Adenocarcinoma
- Multiple Myeloma
- Leukemia





Services and Therapies

- Oncology consultations
- Chemotherapy
- Oral and targeted therapies
- Immunotherapy
- Cancer staging
- Chemotherapy monitoring
- Palliative care and pain management
- Coordination of surgery and radiation therapy when indicated

Medical Oncology

Referral Process
Please include the following when referring a patient:

- Referral form
- Medical records
- Cytology or pathology reports
- Laboratory results
- Diagnostic imaging and reports
- Current medications
- Surgical reports (if applicable)

Our referral team reviews each case promptly and coordinates consultation scheduling with the client.





We are committed to providing exceptional patient care while maintaining open communication with referring veterinarians through timely consultation, treatment updates, and coordinated long-term case management. We encourage you to call to discuss potential patient referrals with the oncologist.

Radiation Oncology



Kevin Ware
DVM, ACVR-RO

The Radiation Oncology service provides advanced, targeted cancer treatment as part of a comprehensive, multidisciplinary approach to oncology care. The service is led by Dr. Kevin Ware, a board-certified radiation oncologist with extensive experience in veterinary radiation therapy.



Advanced Technology and Treatment Capabilities

BSVESS utilizes a Varian Edge linear accelerator, one of the most advanced radiation treatment units available, allowing for highly precise delivery of radiation therapy. This system supports both photon and electron beam radiation, enabling targeted treatment of tumors while minimizing exposure to surrounding healthy tissues.

Commonly Treated Canine and Feline Tumors

- Nasal and Sinus Tumors (e.g., carcinomas, sarcomas)
- Brain Tumors (e.g., meningiomas, gliomas)
- Soft Tissue Sarcomas (often treated post-operatively if surgical margins are narrow)
- Mast Cell Tumors (MCT)
- Oral Tumors (e.g., melanomas, squamous cell carcinomas, acanthomatous ameloblastomas)
- Bone Tumors (e.g., osteosarcoma)
- Genitourinary Tract Cancers (e.g., bladder, prostate, and urothelial cell carcinomas)
- Anal Sac Tumors (e.g., apocrine gland anal sac adenocarcinoma)
- Thyroid Tumors
- Pituitary Tumors
- Localized Lymphoma



Radiation Oncology

Radiation Therapy Services Include

- Definitive (Curative-Intent) Radiation Therapy
- Stereotactic Radiation Therapy (SRT): High-dose, highly focused treatments over fewer sessions
- Palliative Radiation Therapy: Focused on improving comfort and quality of life
- Multimodal Treatment Planning: Integration with medical oncology and surgery when indicated
- CT Planning: To ensure the highest level of precision and safety, a CT scan is often recommended as part of the initial radiation planning.

Collaborative Approach to Care

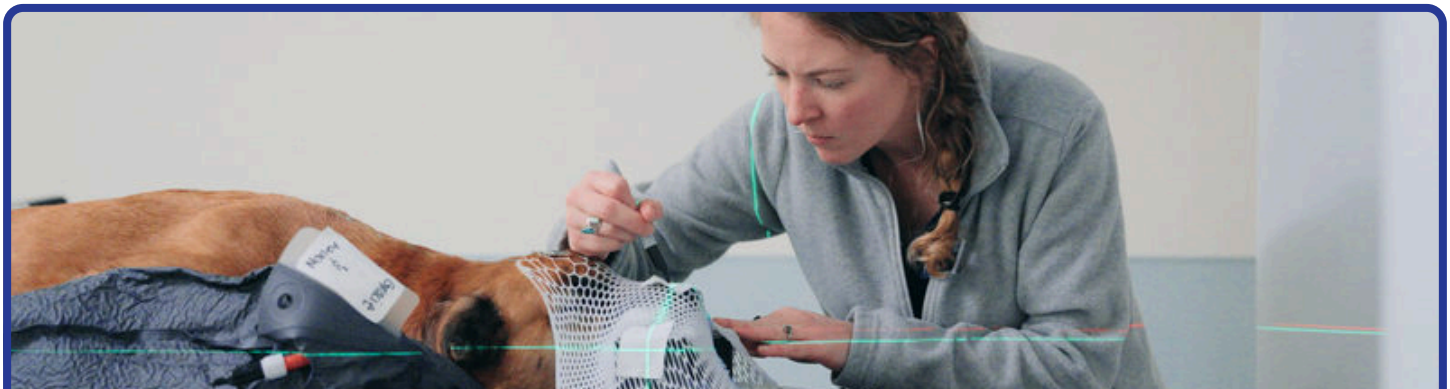
Radiation Oncology at BSVESS is part of a fully integrated, multidisciplinary cancer care model, with close collaboration between Medical Oncology, Surgery, Diagnostic Imaging, and Emergency and Critical Care. Referring veterinarians remain an essential part of the care team, with ongoing communication and shared decision-making throughout the treatment process.



Patient Care and Safety

Our oncology team follows strict safety protocols, including advanced handling of chemotherapeutics and biologics when used in combination with radiation therapy. Patients are supported throughout their treatment journey with a focus on both clinical outcomes and quality of life.

Dr. Ware is available for consultations and is eager to discuss cases directly with referring veterinarians to identify the most suitable treatment options.



Surgery



Lori Agulian
DVM, DACVS



M. Faulkner Besancon
DVM, DACVS



Lindsey Lavin
DVM, DACVS

The board-certified surgeons at BSVESS offer specialized surgical care for both elective and emergent cases. We collaborate closely with referring veterinarians to manage cases from initial consultation through post-operative recovery. The surgical department includes three fully equipped surgical suites and advanced anesthetic monitoring. Our highly skilled anesthetists are experienced in delivering and monitoring anesthesia in critical patients, including the use of local anesthetic techniques.

Surgical Services Include:

Soft Tissue Surgery
- Mass removals
- Gastrointestinal surgery
- Hepatobiliary procedures
- Splenectomy
- Urinary tract surgery



Orthopedic Surgery
- Cruciate ligament repair
- Complex Fracture repair
- Lameness evaluations and management of musculoskeletal disease

Oncologic Surgery
- Tumor resections with an emphasis on appropriate margins and staging in collaboration with our Oncology team

Surgery

Minimally Invasive Surgery

- Laparoscopic procedures including spay, gastropexy, arthroscopy, and biopsy techniques

Emergency Surgery

- Emergency procedures can be facilitated day or night. In the infrequent event that surgery cannot be done at BSVESS, arrangements can be made with our sister hospital (OSVS)







Collaborative Care

Our surgeons work closely with the Internal Medicine, Oncology, and Radiology services when multidisciplinary care is needed. The Emergency and Critical Care team is available to assist with any high-risk anesthesia, and collaborates with the surgical team by helping to stabilize emergency surgery patients and oversee the 24 hour post-operative care of the most critical surgical patients.



24 Hour Emergency Service



Ocean State Veterinary Specialists

401-886-6787

www.osvs.net

1480 S County Trail
East Greenwich, RI 02818

OSVS Facility

Compassionate Care. Exceptional Medicine.



Ocean State Veterinary Specialists is a large, state-of-the-art emergency and specialty hospital serving Rhode Island and the greater Southern New England region. As one of the largest and more established veterinary referral centers in the area, OSVS is designed to support a high volume of complex and multidisciplinary cases. Our hospital operates 24 hours a day, 365 days a year, providing continuous access to emergency services, critical care, and a full range of specialty departments, all within one facility.

OSVS is built around a fully integrated care model, allowing patients to move seamlessly between urgent care, emergency services, and specialty departments without the need for transfer to another location. This structure supports efficient case management, faster diagnostics, and improved continuity of care for both patients and referring veterinarians.

The facility is equipped with advanced diagnostic and treatment capabilities, including:

- CT, fluoroscopy, and high-field MRI
- Digital radiography and advanced ultrasonography
- Endoscopy and minimally invasive diagnostic tools
- Comprehensive in-house laboratory services

Our Intensive Care Unit (ICU) is fully equipped to manage critically ill patients, with advanced monitoring, ventilatory support, and an on-site blood bank to support transfusion needs and complex medical cases.

With a large team of board-certified specialists, experienced emergency clinicians, and highly trained technicians, OSVS is able to provide collaborative, multidisciplinary care across a wide range of conditions. Our facility is continuously evolving, with ongoing investment in the latest equipment and medical capabilities to support the highest level of veterinary care. At its core, OSVS is designed to provide comprehensive, coordinated care in one location, allowing referring veterinarians to confidently send cases knowing their patients will have access to advanced diagnostics, specialty expertise, and critical care support throughout every stage of treatment.

Referral Tips

How to Refer to OSVS

Specialty Department Referrals

For all specialty referrals, complete the OSVS online referral form at: **www.osvs.net/veterinarian-referral-form/** which is available on our website. Please include complete medical records with your referral submission. Referring veterinarians may also submit records directly to **specialty@osvs.net** or fax records to **(401) 886-8998**. Once the referral form and records have been received, a referral coordinator will contact your client to begin the scheduling process. The client's experience is always smoother if we have the medical records on site.

Emergency and Critical Care Referrals

For urgent cases or emergency transfers, please call **(401) 886-6787** and press **3** to speak directly with our Emergency Service team prior to transfer. An ER clinician will assist with coordinating the transfer, discussing the case, and facilitating ongoing patient care.
Once the transfer has been discussed with our team, patient records may be submitted to **reception@osvs.net**.

Outpatient Abdominal Ultrasound and Echocardiograms

Stable patients requiring a scheduled abdominal ultrasound or echocardiogram without a specialist consultation may be referred using the online referral form: **www.osvs.net/veterinarian-referral-form**/. Within the referral form, you will have the ability to upload pertinent medical records and diagnostic history for your patient. Please instruct your client to contact our team directly to schedule the appointment once the referral form and medical records have been submitted. These services include diagnostic imaging only and do not include a specialist consultation unless specifically requested. Reports and recommendations will be sent directly to the referring veterinarian following the evaluation.

When submitting a referral, please specify whether the patient requires an outpatient abdominal ultrasound or echocardiogram.



For referral assistance or questions, please contact Kim DiGangi at (401) 886-6787 ext. 173

Avian & Exotics

Our Avian and Exotics service offers primary wellness, emergency, and referral care for zoologic companion animals. Dr. Lucy Spelman is board-certified by the American College of Zoological Medicine, with advanced training and extensive experience in the distinct physiology, husbandry, and medical requirements of a wide range of species. The service is further supported by emergency clinicians with a special interest in the care of small birds, reptiles and small mammals. Dr. Spelman regularly trains OSVS interns and residents with an interest in companion zoological animals.



Lucy H. Spelman
DVM, DACZM

Services Include:

- Primary care and wellness exams
- Referral appointments
- Emergency care
- Hospitalization with after-hours and weekend care for critical patients
- Laboratory testing (hematology, chemistry, cytology, parasitology, infectious disease diagnostics, biopsy, necropsy) - either in-house or via submission to specialty labs

Special Procedures (awake or under anesthesia as required) include:

- Incisor, beak and nail trims
- Imaging (radiographs, CT, ultrasound, MRI)
- Dentistry (occlusal adjustments) and dental surgery (extractions, tooth root infection treatments)
- Minor surgery (abscess treatments, implant placement, laceration repair, mass removals)
- Endoscopy
- Major surgery (spay, neuter, cystotomy, mass removals, abscess treatment, orthopedic repairs)

Comprehensive Patient Care:

Dr. Spelman collaborates with OSVS/BSVESS board-certified specialists in radiology, ophthalmology, oncology, internal medicine, surgery, and neurology.



Species Commonly Seen Include:

- A variety of small to medium birds (parrots, small songbirds)
- Reptiles (lizards, tortoises, turtles and snakes)
- Amphibians (frogs, axolotis)
- Small herbivores (rabbits, guinea pigs, chinchillas) and other small mammals (hedgehogs, rodents, sugar gliders, hamsters)
- Fish (small species that can be transported)

Cardiology



Adam Kane
DVM, DACVIM

The Cardiology service, led by Dr. Adam Kane, offers thorough evaluation, diagnosis, and management of cardiovascular diseases. Cardiac evaluations are available as outpatient referrals as well as for patients being managed by the emergency department, hospitalized in our intensive care unit or requiring pre-anesthetic assessment for our specialty services.

Common Referral Indications Include:

- Heart murmurs
- Arrhythmias
- Coughing or respiratory distress
- Syncope or collapse
- Pre-anesthetic cardiac evaluation

Diagnostic Capabilities Include:

- Advanced echocardiography (including 3D imaging for detailed cardiac assessment)
- Electrocardiography (ECG/EKG)
- Thoracic radiography
- Continuous ECG telemetry for hospitalized patients
- Holter monitoring (24-hour ambulatory ECG)
- Thoracic CT with angiography

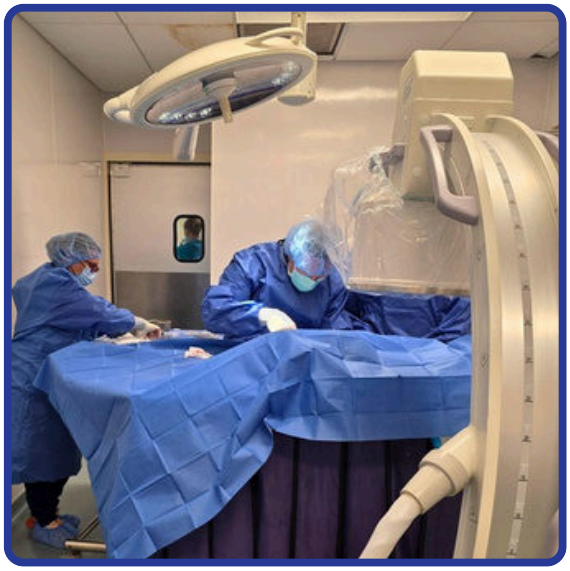


Cardiology

Interventional and Advanced Cardiac Procedures:

- Pacemaker implantation
- Patent ductus arteriosus (PDA) occlusion
- Balloon valvuloplasty for pulmonic stenosis
- Angiographic evaluation of congenital heart disease

These minimally invasive procedures are performed using advanced fluoroscopic imaging, allowing real-time visualization of cardiac structures.





Medical Management and Expertise:

- Management of congestive heart failure
- Treatment of arrhythmias and electrophysiologic disorders
- Long-term cardiac case management and monitoring

The cardiology service collaborates closely with the emergency, internal medicine, and surgical teams to provide support for both acute and chronic cardiac patients. We ensure ongoing communication with referring veterinarians, sharing diagnostic findings, treatment suggestions, and long-term management strategies.



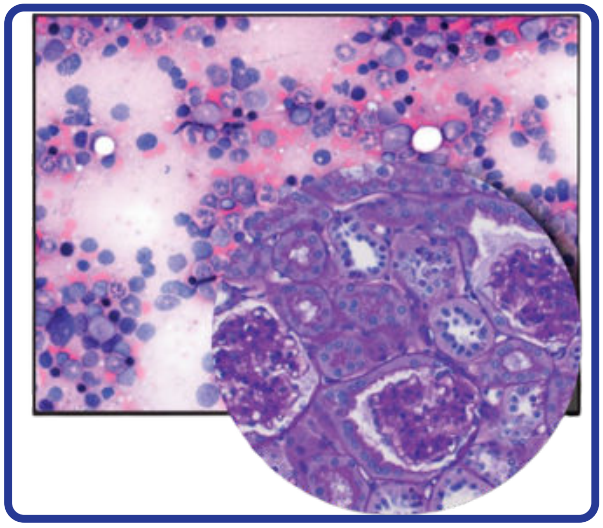
Clinical Pathology

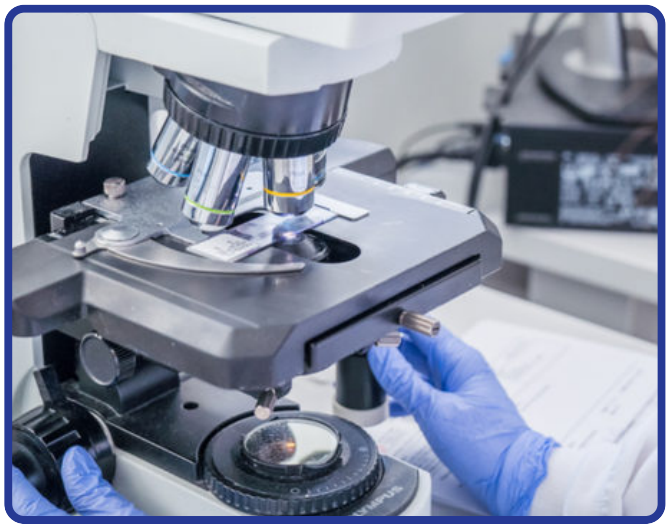
OSVS is very fortunate to have partnered with IDEXX and have one of their highly skilled clinical pathologists on site full time.

Dr. Susan Smith collaborates closely with our specialty teams – available for discussions about her findings when more detail or clarification will help guide a treatment plan. Having this information available on a real-time basis can often significantly improve the time-line for definitive patient diagnoses. She also plays an active role in the education of our interns and residents.



Susan Smith
DVM, PhD, DACVP





Diagnostic Imaging



Susan M. Newell
DVM, MS, DACVR

Our Radiology and Diagnostic Imaging service, led by Dr. Susan Newell, offers state-of-the-art imaging support for both inpatient and outpatient cases, ensuring precise and timely diagnoses for our emergency department and specialty services. All radiographs and CT studies at OSVS are carefully evaluated by a board-certified radiologist. Ultrasound studies are performed by a radiologist or internal medicine specialist. Our imaging team works collaboratively with all departments to assist in diagnostic interpretation and case decision-making.

Advanced Imaging Services Include:

Ultrasound:
Abdominal, thoracic, cardiac, soft tissue, and pregnancy evaluations

Ultrasound-guided Procedures:
Aspirates and biopsies

Computed Tomography (CT):
Imaging of the skull, nasal cavity, tympanic bullae, thorax, abdomen, and other areas

Radioactive Iodine (I-131) Therapy:
Treatment for feline hyperthyroidism

OFA evaluation:
Available as direct appointments

Magnetic Resonance Imaging (MRI)

Outpatient and Day Case Availability:
We offer scheduled outpatient imaging and day-case procedures, including ultrasound, CT, MRI, and orthopedic screening (OFA), allowing flexibility for your clients and timely diagnostics.





Emergency & Critical Care

Criticalists



Terry Hallowell
DVM, DACVECC



Ida Kornevi
DVM, MSc, DACVECC



Ivan Moses
BVSc, DACVECC



Alexa Splittstoesser
DVM



Marisa Stone
DVM, DACVECC

Our Emergency and Critical Care service provides 24/7 emergency evaluation, stabilization, and intensive management of critically ill and injured patients. The department is supported by criticalists, board-certified by the American College of Veterinary Emergency and Critical Care, who oversee ICU cases and the emergency service. Active collaboration across departments means that the critical care team is involved when patients on other specialties require an extra level of support during procedures or hospitalization.

Critical Care Services Include:

- Continuous (24-hour) monitoring: EKG, pulse oximetry, blood pressure, end-tidal CO_2
- Oxygen Therapy: Oxygen cages, Nasal oxygen therapy, high-flow oxygen, Mechanical Ventilation
- Cardiovascular support strategies including RECOVER based CPR
- Advanced fluid therapy customized to the patient's needs
- Electrolyte and blood gas monitoring
- In-house blood bank with a wide variety of products for both canine and feline patients
- Nutritional support: enteral (nasogastric, esophageal and gastrostomy tubes) and parenteral
- Point-of-care ultrasound for initial triage, ongoing monitoring, and response to therapy assessment
- Advanced pain management, including perioperative and post-traumatic care
- Comprehensive in-house laboratory services





Emergency

Emergency Clinicians



Katie Batcho
DVM



Abigail Bray
DVM



Nicholas Britt
DVM



Shale Bushnell
DVM



Montana Campbell
DVM



Sydney Cardoza
DVM



Danee Desrochers
DVM



Stacey L. Dworkin
VMD



Jenna Flores
DVM



Gladys Hill
DVM



Jenni Huelsman
DVM



Marina Kviker
VMD



Emergency

Emergency Clinicians



Ann Klocke
VMD



Taylor Lafountain
DVM



Emily Manriquez
DVM



Hannah Matheny
DVM



Nicholas Medeiros
DVM



Jacob Melcer
DVM



Lindsey Miller
DVM



Meredith Nelson
DVM



Aubrey Sapala
DVM



Robert Sander
DVM



Elizabeth St. Germaine
DVM



Shawni Wall
VMD



Emergency

Emergency Clinicians:

The emergency clinicians at OSVS have completed advanced training programs (internship or mentorship) providing them with the expertise to manage the varied and challenging cases that present to the emergency service. There are highly experienced clinicians on every shift, ensuring that all patients get the best possible care. The emergency clinicians also have the support of the critical care specialists seven days a week, and on call on overnights, for consultation on the most critical patients.

Emergency and Critical Care Nursing:

The Emergency and Critical Care service is staffed 24/7 by a team of highly skilled technicians who provide continuous, hands-on monitoring and prompt intervention for the most fragile patients.

Our team routinely manages patients with life-threatening conditions, including:

- Respiratory distress and failure
- Congestive heart failure
- Severe trauma
- Sepsis and systemic disease
- Acute hemorrhage and anemia
- Severe gastrointestinal distress
- Endocrinologic emergencies (diabetic crises, Addisonian crises)
- Reproductive emergencies (pyometra, dystocia)
- Neurologic crises and cluster seizure events
- Intoxications

We understand that an emergency situation with a pet is stressful for the family and it is essential that you are informed and able to provide your clients support while their pet is at OSVS. Our online portal ensures that you have access to daily updates, and we welcome the opportunity to keep you involved in your patient's care.

Please call to inform the OSVS team about the patient transfer. This helps to ensure that we understand your expectations, and that we have all the resources to provide every patient with the care they need. When referring to the OSVS Emergency and Critical Care Department, please ensure that all medical records and diagnostics for the patient you are transferring are sent over through our online referral form.

Internal Medicine



Gary Block
DVM, MS, DACVIM



Becky Kessler
DVM, DACVIM



Elizabeth Kubas
DVM, DACVIM



Lauren Monhait
DVM



Caylie Voudren
DVM, MS, DACVIM

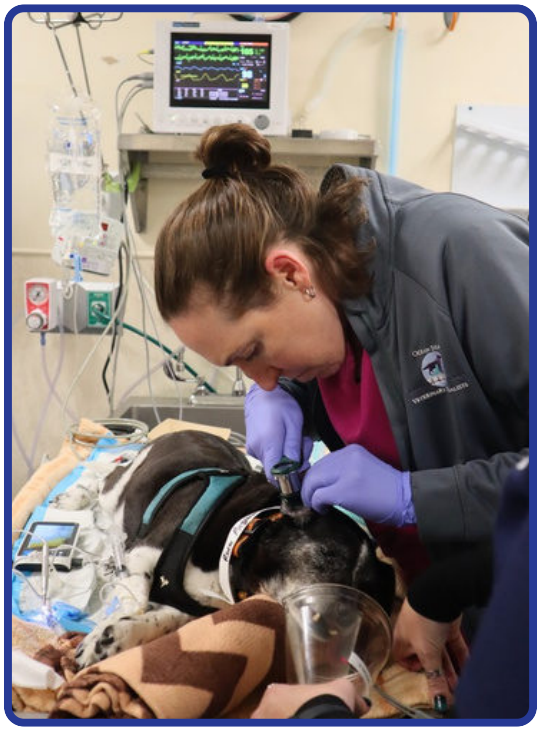


Sara Wilkes
DVM

Our Internal Medicine service offers detailed evaluation and management of complex medical conditions, working closely with referring veterinarians to maintain continuity of care.

We routinely diagnose and manage a wide range of conditions, including:

- Gastrointestinal disease: vomiting, diarrhea, weight loss, anorexia
- Endocrine disorders: diabetes mellitus, hyper- and hypo-adrenocorticism, hyperthyroidism, hyperparathyroidism, insulinoma
- Respiratory conditions: chronic cough, feline asthma, pneumonia, collapsing trachea, laryngeal disease
- Infectious diseases: tick-borne illnesses, urinary tract infections, viral infections, fungal infections
- Hepatic disease
- Renal disease
- Lower Urinary Tract diseases, chronic urinary tract infections, incontinence
- Hematologic and bone marrow disorders
- Immune-mediated disorders
- Undiagnosed cancers



Internal Medicine

Our internists are highly trained in minimally invasive diagnostic procedures, including endoscopy of the gastrointestinal, respiratory, and urinary tracts, allowing for targeted diagnostics with reduced patient morbidity.



We utilize advanced diagnostics to support accurate and timely diagnoses, including:

- Computed tomography (CT)
- Digital radiography (X-ray)
- Abdominal and thoracic ultrasound including ultrasound-guided aspirates and biopsies
- Magnetic resonance imaging (MRI)
- Comprehensive in-house and reference laboratory testing
- Upper and Lower GI endoscopy, bronchoscopy, rhinoscopy, cystoscopy
- Bone marrow aspirate/biopsy, joint taps



Our Internal Medicine team works closely with your practice to develop individualized diagnostic and treatment plans, with a strong emphasis on communication and coordinated long-term case management.

Medical Oncology

The Oncology service led by Dr. Kellie Snider at OSVS offers thorough evaluation and treatment for neoplastic diseases in companion animals. Our dedicated oncology team collaborates closely with referring veterinarians to handle both routine and complex cancer cases, encompassing atypical presentations, challenging diagnoses, and patients needing advanced therapeutic strategies.



Kellie Snider
DVM

Services Include:

- Thorough cancer evaluation and staging
- Administration and monitoring of chemotherapy
- Targeted therapies, such as Palladia for mast cell tumors
- Melanoma vaccine therapy
- Continuous case management and assessment of responses
- Customized treatment planning designed for each patient and their family, including palliative care when comfort measures are the family's goal



Collaborative, Multidisciplinary Patient Management

The Oncology team works closely with many of the other specialty departments to ensure optimal outcomes, including:

- Board-certified surgeons for tumor resection
- Internal medicine specialists for complex comorbidities
- Radiation oncology services at our sister hospital, Bay State Veterinary Emergency and Specialty Services, allowing seamless coordination for multimodal treatment plans
- Pathology for accurate tumor identification and grading
- Cardiology to monitor any cardiac issues arising from chemotherapy.

This collaborative approach allows us to develop comprehensive treatment strategies that may include chemotherapy, surgery, radiation therapy, or a combination of modalities.



Continuity of Care

If chemotherapy or targeted therapies are indicated, our team provides administration, close monitoring, and ongoing communication with referring veterinarians to ensure continuity of care.

Neurology



James Cellini
DVM, DACVIM



Lauren Marini
DVM, DACVIM

The Neurology service at OSVS offers an integrated approach to neurologic care, with the ability to provide both medical management and surgical intervention when indicated. Our board-certified neurologists perform thorough neurologic assessments and utilize advanced diagnostics to localize disease and guide treatment planning.

Patients are commonly referred for:

- Behavioral changes suggestive of intracranial disease
- Seizure activity
- Paresis or paralysis
- Abnormal gait or ataxia
- Spinal pain

Advanced diagnostic capabilities include:

- Magnetic Resonance Imaging (MRI)
- Computed Tomography (CT)
- Cerebrospinal Fluid (CSF) analysis
- Muscle and nerve biopsy

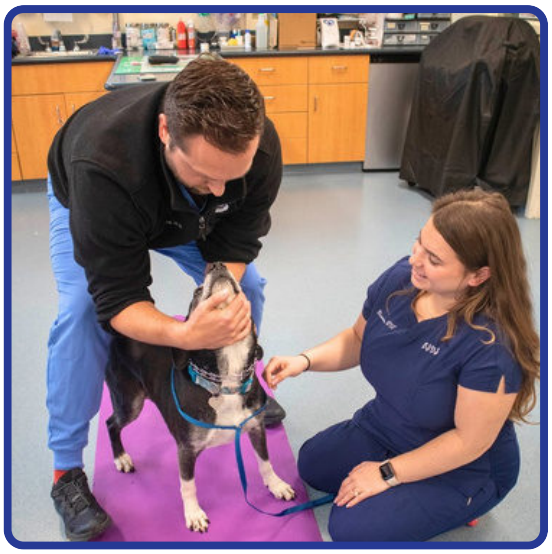


Neurology

Surgical Neurology

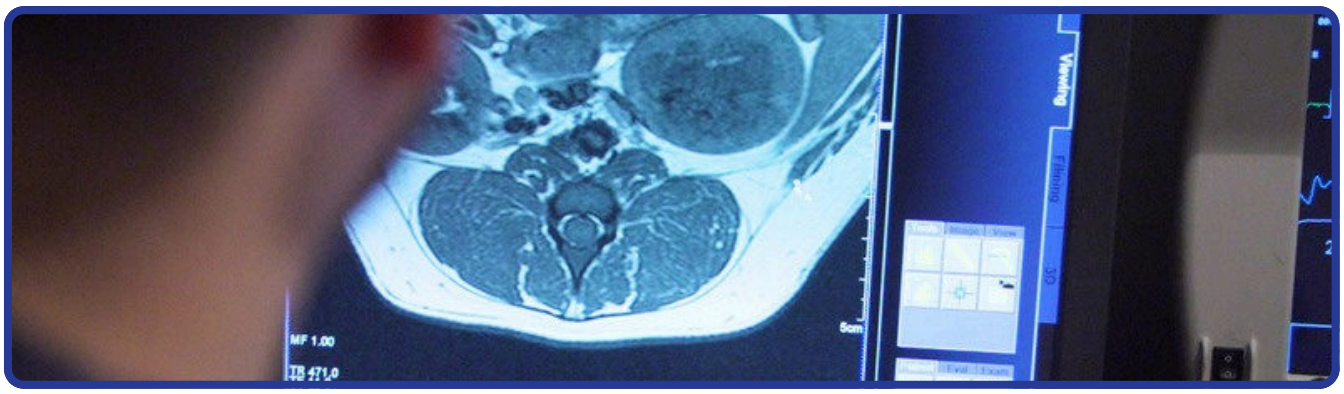
Surgical procedures are performed by Dr. James Cellini, or by one of our board-certified surgeons. Surgical conditions treated include:

- Intervertebral disc disease (IVDD)
- Vertebral fractures and luxations
- Cervical vertebral instability
- Intracranial and spinal neoplasia
- Congenital spinal disorders





The neurology team understands the complexity of neurologic cases and the importance of partnership in their management. Our team prioritizes clear communication, timely updates, and ongoing collaboration with referring veterinarians to support both acute treatment and long-term patient outcomes.



Ophthalmology

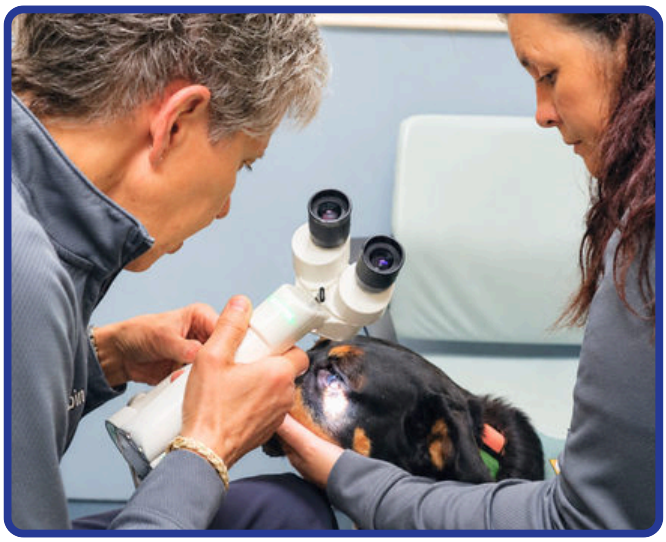
The Ophthalmology service, led by Dr. Marcia Aubin, provides advanced medical and surgical care for a wide range of ocular conditions in both small animals and exotic species. Our service is equipped to diagnose and manage both routine and complex ophthalmic disease with a strong focus on preserving vision and maintaining comfort.



Marcia Aubin
DVM, MS, DACVO

Common Referral Indications and Services Include:

- Complicated or deep corneal ulcers
- Corrective eyelid surgery (entropion, ectropion, mass removal)
- Dry eye disease
- Orbital disease
- Third eyelid correction (cherry eye)
- Enucleation and evisceration procedures with prosthetic options
- Cryosurgery for select ocular conditions





Advanced Diagnostics and Imaging:

- Ocular and orbital imaging (radiography, CT, ultrasound, MRI)
- Electroretinography (ERG)
- Evaluation of ocular manifestations of systemic disease

Collaborative Care

We work closely with referring veterinarians and other specialty services within OSVS to ensure comprehensive case management, particularly in patients with systemic disease impacting ocular health. Clear communication, detailed discharge instructions, and guidance for ongoing care are provided to support you in managing your patient long-term.

Surgery



George Coronado
DVM, MS, DACVS



S. Christopher Ralphs
DVM, MS, DACVS



David Sweet
VMD, DACVS

The board-certified surgeons at OSVS have an exceptional depth of experience and knowledge, ensuring that each patient has the treatment planning and procedures to give them the best possible outcome. Our facility includes three fully equipped surgical suites and advanced anesthetic monitoring equipment including EKG, pulse oximetry, direct and indirect blood pressure, and end-tidal CO_2. Additional support such as arterial blood gas analysis and in-house laboratory testing allows for continuous, real-time patient assessment and rapid intervention when needed. Our highly skilled anesthetists are experienced in delivering and monitoring anesthesia in critical patients, including the use of Total Intravenous Anesthesia (TIVA) and local anesthetic techniques. The anesthetists are also supported by the Emergency and Critical Care team, who are closely involved in critical patient anesthesia. We make it a priority to provide good perioperative analgesia and patient comfort measures.

We are equipped with a full range of surgical technology, including:

- Bone plating, interlocking nails, and external fixation systems
- Minimally invasive surgical equipment
- Soft tissue stapling devices
- Comprehensive imaging technology (digital radiography, ultrasound, CT, fluoroscopy and MRI) to support pre-, intra-, and post-operative planning and monitoring.



Surgery

Surgical Services Include:

- Soft Tissue Abdominal Surgery (including cholecystectomy, hepatic procedures, splenectomy, urinary and gastrointestinal procedures)
- Thoracic and Respiratory Surgery (including brachycephalic procedures)
- Orthopedic Surgery (including complex fracture repair and cruciate ligament disease)
- Neurologic Surgery (including hemilaminectomy, ventral slot, and intracranial procedures)
- Oncologic Surgery (including reconstructive procedures)
- Minimally Invasive Procedures: laparoscopy (including ovariectomy, prophylactic gastropexy and liver biopsies), thoracoscopy and arthroscopy
- Interventional Procedures (tracheal and urethral stenting)
- Lameness Evaluations and Consultations
- Emergency Surgical Services (on-call support)







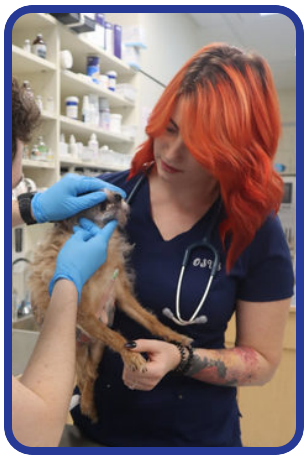
Collaborative Approach

The Surgery department works closely with all specialty services to optimize outcomes for each individual patient. We maintain consistent communication with referring veterinarians, providing timely updates, clear discharge plans, and guidance for ongoing care and the best possible long-term prognosis.

We're here to help! Please feel free to call the Surgery Liaison at ext. 562 or email surgery@osvs.net if we can help you with a case or a potential referral.

Urgent Care





Urgent Care: Same-Day Outpatient Services

The Urgent Care Service is available for those pets with stable, non-critical injuries or illness. These are pets unlikely to require hospitalization or major diagnostic work-ups. Urgent Care appointments provide an option for pets to be seen sooner than might be available with the family veterinarian, but avoids the wait times of the ER. Examples of conditions appropriately seen through Urgent Care include (but are not limited to):



- Mild to moderate gastrointestinal symptoms (vomiting, diarrhea)
- Lameness or minor injuries
- Skin, ear, and eye issues
- Early or non-critical respiratory symptoms (stable upper respiratory infections, coughing)
- Urinary concerns in stable patients

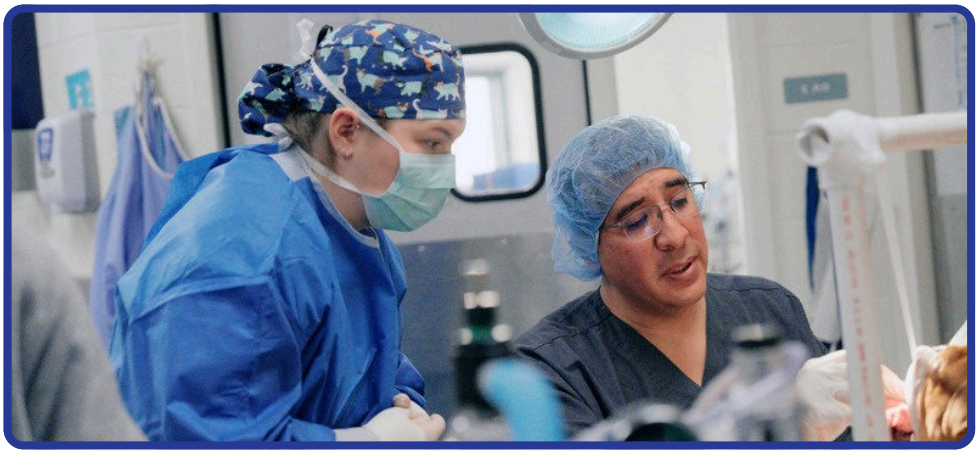
Service Highlights:

- Open seven days a week by appointment
- Appointments can be made up to 48 hours in advance
- Clients should directly contact our hospital to schedule an appointment. A Customer Service Representative will help to determine if the Urgent Care service is appropriate.

Why Refer to Urgent Care at OSVS?

By directing suitable cases to OSVS Urgent Care, you ensure continuity of care within a single facility if the patient's condition is more serious than can be managed in Urgent Care. Keeping care in one facility also helps to control costs. Our Urgent Care doctors have direct access to our advanced diagnostics and can consult with our specialists or arrange internal referrals if needed. Our team collaborates closely with referring veterinarians to provide updates and guarantee a seamless transition back to your care for follow-up.

Teaching & Clinical Training



A Commitment to Education and Excellence

Ocean State Veterinary Specialists is one of the nation's leading non-academic clinical training facilities, dedicated to advancing veterinary medicine and supporting the next generation of veterinary professionals. We are committed to the education and mentorship of veterinary students, technicians, interns, and specialty residents through hands-on clinical experience, inter-departmental collaboration, and advanced specialty training. Under the guidance of our board-certified specialists and experienced emergency clinicians, trainees are exposed to a wide range of complex medical and surgical cases in a fast-paced emergency and specialty environment.

The teams at OSVS and BSVESS take their role in the community seriously – believing that by upholding the highest standards of veterinary diagnostics and therapies, and fostering a collaborative culture of learning, innovation, and continued professional development, we help to strengthen the quality of veterinary care throughout the New England veterinary community.







Bay State Veterinary Emergency and Specialty Services

(508) 379-1233

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Swansea, MA 02777

www.bsvess.com

Ocean State Veterinary Specialists

(401) 886-6787

1480 S County Trl,
East Greenwich, RI 02818

www.osvs.net

We appreciate your partnership and look forward to providing exceptional care to your patients. Together, we can achieve the best outcomes for the animals we serve.

Thank you for entrusting us with their care!